



Maritime Partners in Safety

**Quality Implementation of the
Three Actions and Resilience**



What are the three co-created actions

Leadership safety visits



High quality CEO & senior leader visits

Reflective learning



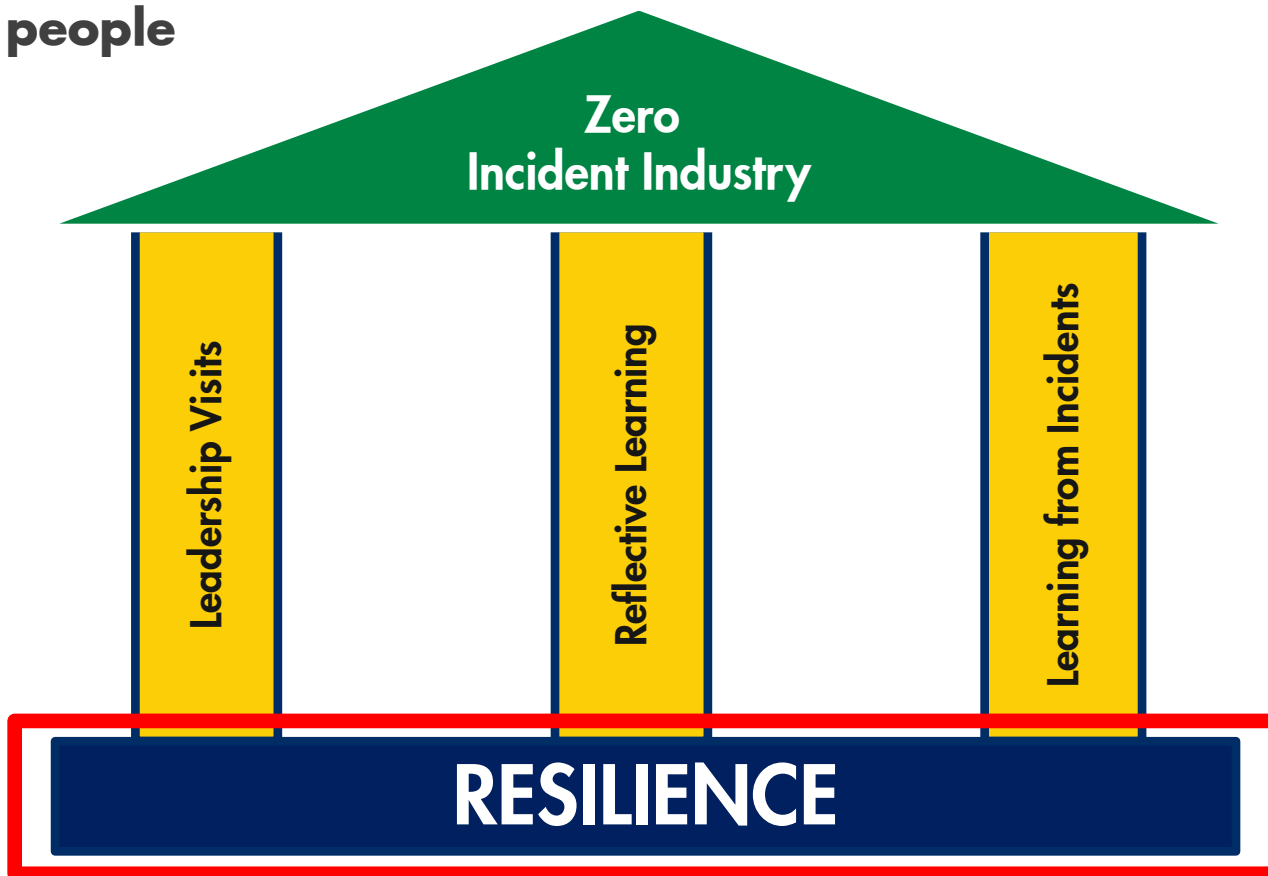
Reflective learning to embed procedural compliance

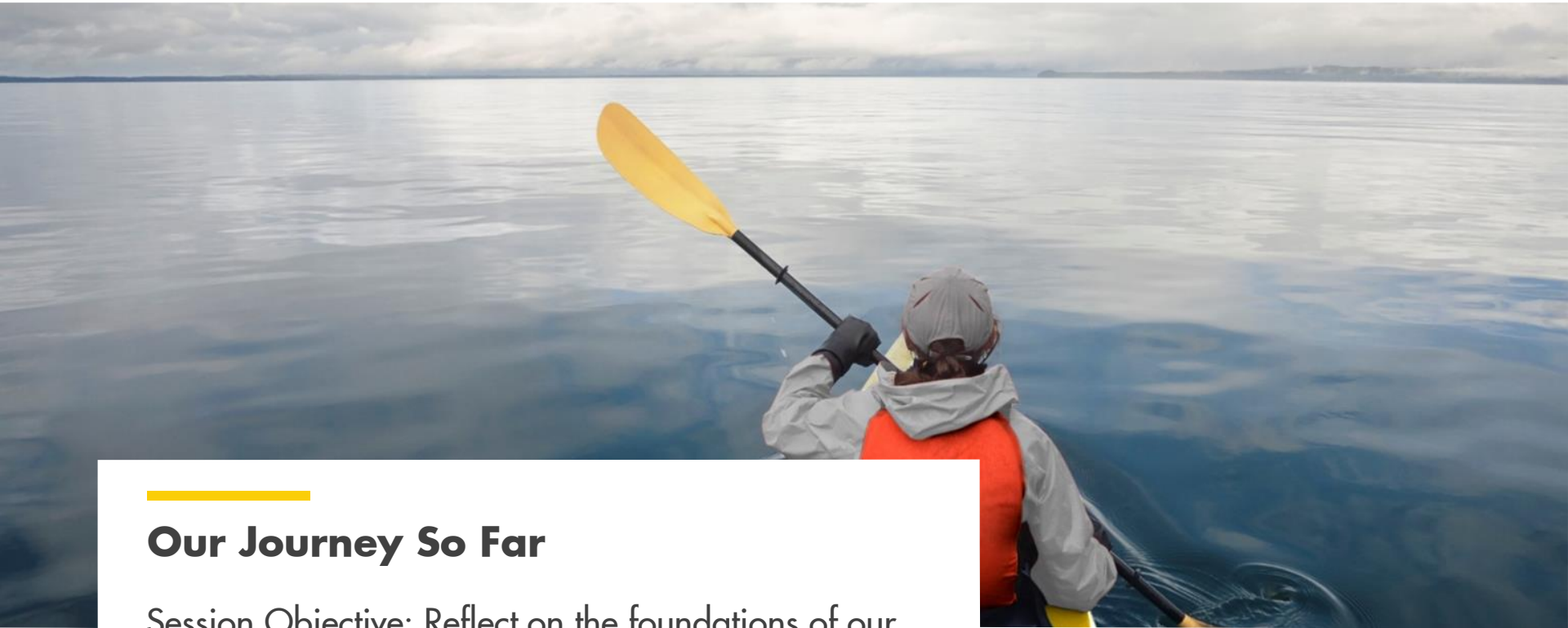
Learning engagement tool



Reaching all levels of the crew in easy to understand formats

Care for people





Our Journey So Far

Session Objective: Reflect on the foundations of our journey and where we want to be in the future

Our Journey So Far

SERIOUS AND
POTENTIALLY SERIOUS
INCIDENTS:

1 EVERY
7 DAYS



CEO conference series
kicks off in Singapore

Vision
Zero Incident
Industry

1 EVERY
12 DAYS

"We need
a step
change"



1st LFI Monthly Bulletin
'Working under
suspended load'

**GREEN
WAVE
SHIPPING**

1st visit recorded
by Green Wave
Ship Management

2012

2013

VISION: ZERO INCIDENT INDUSTRY

Our Journey So Far

1 EVERY
12 DAYS

CEO
conference
in
Rotterdam,
Houston,
Singapore

6 strategic themes developed
into 3 actions:

- CEO and senior leader visits
- High risk areas
- Identifying and sharing lessons learnt

Visible and felt
leadership

Activity focus

Lessons
learned

Rotterdam
Focus Group

Houston
Focus Group

Singapore
Focus Group

3 Focus Groups in
Rotterdam, Houston
and Singapore



1st Shell
Verification
Visit



Building a safety culture

1 EVERY
16 DAYS

High Risk Areas Score by Comparison
Reduce personal injury, intervene and invite
intervention



Quarterly safety focus

2014

VISION: ZERO INCIDENT INDUSTRY

Our Journey So Far

1 EVERY
16 DAYS

CEO
conference
kicks off
in London



What does a good
visit look like?



Reflective Learning: From Paper to People

Introduced 1st reflective
learning: mooring



Chronic Unease



Voices From The Crew

Rotterdam
Focus Group

Singapore
Focus Group

London
Focus Group

Website launched
[http://hsse.shell.com/
business-and-
country/maritime-
hsse-site.html](http://hsse.shell.com/business-and-country/maritime-hsse-site.html)

12 CEO/
senior
visits

1 EVERY
19 DAYS



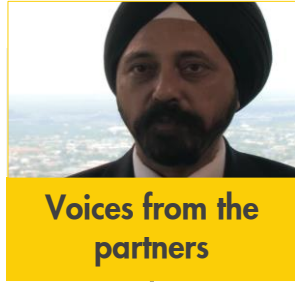
5,000 visits
completed

2015

VISION: ZERO INCIDENT INDUSTRY

Our Journey So Far

1 EVERY
19 DAYS



55 % implementing reflective learning
55 % implementing LET
20% started on Resilience

4. 800 million zero safety

5. Chronic Unease



Magaysay Ship Management Inc

Int

re

10,000 visits

LEARNING

- CEO/Sr Leadership Visits – 1 per month
- Reflective Learning – 2 per year
- Learning Engagement Tool – 4 per year
- Resilience – 1 per month

- Falling into the water
- Confined Spaces
- Mooring

91% of Companies doing visits

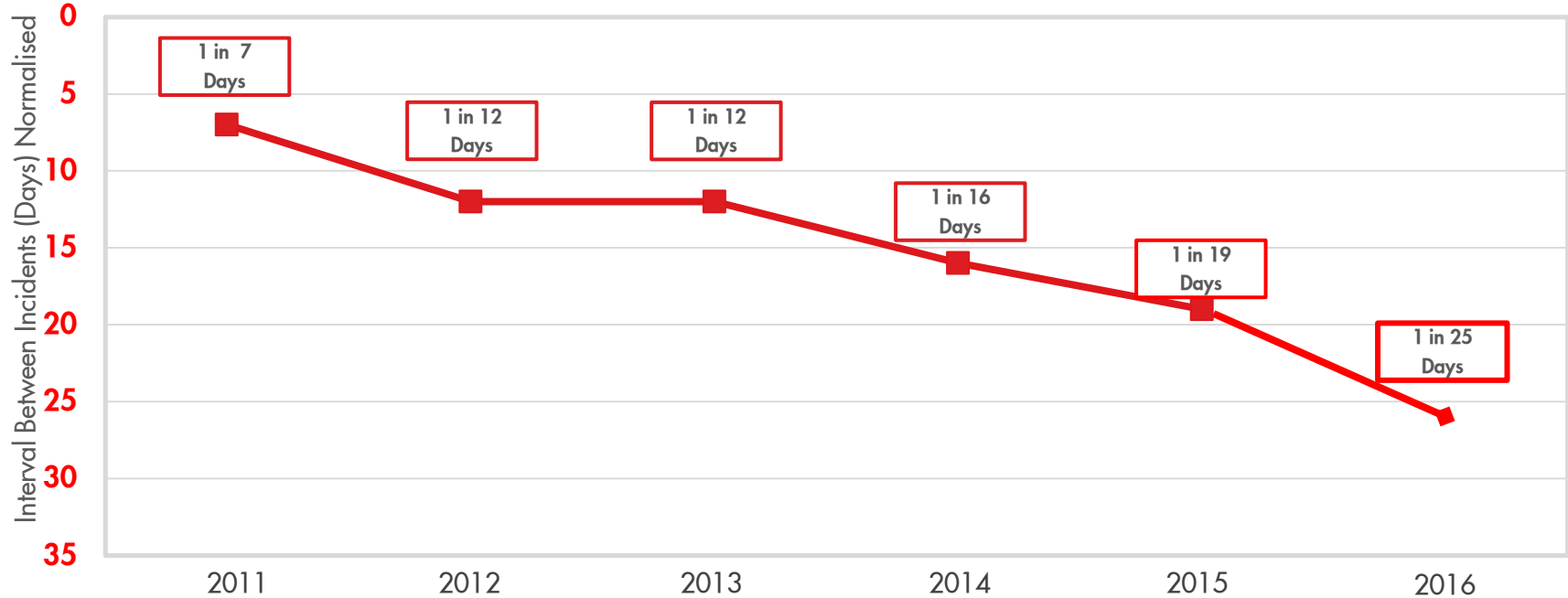
50% doing 12 visits

2016

VISION: ZERO INCIDENT INDUSTRY

Our Journey So Far

SERIOUS RAM 3+ ACTUAL & RAM4+ POTENTIAL INCIDENTS (GLOBALLY)



Where We Are Now – Where We Want to be

- Vision: Zero Incident Industry
- “500” Partners Globally
- CEO/Sr Leadership Visits – 1 per month
- Reflective Learning – 2 per year
- Learning Engagement Tool – 4 per year
- Resilience – 1 per month

CHALLENGE IS: TO IMPROVE QUALITY
TO IMPROVE PARTICIPATION
TO GET TO “1 in 30”

